



## INFOTECH SERVICE FZ-LLC Cybersecurity Statement

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**Public**

### **Our Commitment**

INFOTECH SERVICE FZ-LLC, as a leading provider of cutting-edge IT services and solutions, recognizes the critical importance of cybersecurity in safeguarding its information systems, client data, and operational integrity. We are committed to implementing robust cybersecurity measures and promoting a culture of security to ensure the protection of our digital assets, client information, and business operations.

### **Information Security**

Information in INFOTECH SERVICE FZ-LLC exists in multiple forms: written, oral, electronic, and through various manual and automatic processes. It is considered a vital strategic asset that ensures the performance and sustainability of our business. We acknowledge the risks posed by both accidental and intentional threats to our information systems and have implemented appropriate security measures to mitigate these risks.

This statement highlights our commitment to maintaining the highest standards of cybersecurity to protect our data, reputation, and the trust placed in us by our clients.

### **Our Management System**

INFOTECH SERVICE FZ-LLC operates a comprehensive **Information Security Management System (ISMS)**, which is designed to safeguard our data and systems, ensure business continuity, and minimize the impact of security incidents. Our ISMS aligns with globally recognized standards, including the ISO 27001 framework, to ensure a systematic approach to managing sensitive information and implementing the necessary security controls.

### **Key Objectives**

To maintain a high level of cybersecurity, INFOTECH SERVICE FZ-LLC focuses on the following objectives:

- **Securing Collaboration and Communication:** We ensure that our employees, contractors, clients, and suppliers engage in secure collaboration across all digital platforms.
- **Risk Management:** We continuously identify, assess, and address risks to information security, ensuring that information is protected from unauthorized access and that its confidentiality, integrity, and availability are maintained.
- **Compliance with Global Standards:** We apply a consistent security maturity model based on the **NIST Cybersecurity Framework** across all operations to ensure a standardized approach to managing cybersecurity risks.
- **Incident Management:** We promote the prompt reporting, recording, and investigation of security incidents, whether actual or suspected, to resolve them effectively and prevent recurrence.

- **Business Continuity:** We ensure recovery and continuity of business operations through effective planning, regular testing, and redundancy measures, thus minimizing disruption during cyber incidents.
- **Continuous Improvement:** We regularly review our cybersecurity performance, learn from our experiences, and make improvements to bolster our security posture.

### **Employee Responsibility**

All personnel working on behalf of INFOTECH SERVICE FZ-LLC, including employees, contractors, and partners, are responsible for adhering to our cybersecurity policies. They are expected to actively participate in the company's efforts to detect, report, and respond to security incidents.

### **Conclusion**

INFOTECH SERVICE FZ-LLC is dedicated to the ongoing protection of its information systems and the secure management of data for the benefit of its clients and stakeholders. Through the implementation of our cybersecurity strategies, we strive to maintain a secure and resilient digital environment.