



## **INFOTECH SERVICE FZ-LLC**

### **HUMAN RESOURCES STATEMENT 2024**

#### **1. Employee Development Programs**

INFOTECH SERVICE FZ-LLC has made considerable investments in employee development, focusing on management skills and international project management capabilities. Two key programs are:

##### **INFOTECH SERVICE FZ-LLC Management Fundamentals Program**

This program targets both current and future managers, providing them with the essential skills required for effective leadership. Key learning modules include:

- The Complete Management Skills Certification Course
- Advanced Management Techniques
- Effective Decision-Making and Persuasive Leadership
- Reduction in employee attrition
- Increased diversity in leadership positions
- A more engaged and productive workforce

##### **Effective Communication and International Project Management**

This program leveraged a digital platform to improve language proficiency, focusing on key competencies such as leadership, negotiation, and project management.

#### **3. Recruitment and Attrition by Gender**

INFOTECH SERVICE FZ-LLC has made strides in promoting gender diversity. The gender breakdown for new hires :

- **Men:** 68%
- **Women:** 32%

#### **4. Recruitment, Attrition, and Engagement by Generation**

The company continues to recruit and retain talent across different age groups.

#### **5. Collective Agreements**

In 2024, INFOTECH SERVICE FZ-LLC commitment to transparent and fair labor relations.

INFOTECH SERVICE FZ-LLC continues to prioritize diversity, employee development, and inclusive leadership, with a significant impact on business performance and employee satisfaction. The company remains committed to attracting, retaining, and nurturing a skilled and engaged workforce as part of its long-term strategic goals.