



## **INFOTECH SERVICE FZ-LLC Health, Safety, and Well-being (HSW) Statement 2024**

### **Our Commitment**

At INFOTECH SERVICE FZ-LLC, we prioritize the health, safety, security, and overall well-being of our employees, contractors, and stakeholders. We are committed to fostering a safe and supportive working environment that ensures the protection and well-being of all individuals associated with our operations.

### **Safety and Security**

The safety of our workforce and clients is our paramount concern. INFOTECH SERVICE FZ-LLC is dedicated to maintaining an incident-free workplace. Regardless of geographical, economic, or operational challenges, our goal is to ensure that every individual working with us or in our premises can perform their duties in a safe and secure environment.

Our approach includes:

- Strict adherence to safety protocols.
- Regular safety audits and assessments.
- Prompt response to any potential safety hazards.

### **Health and Well-being**

We recognize the integral role that physical and mental well-being play in the productivity and success of our workforce. INFOTECH SERVICE FZ-LLC is committed to promoting health initiatives and fostering an environment that supports the overall well-being of our employees. We believe that a healthy workforce contributes positively to our company's growth, customer satisfaction, and the broader community.

Our well-being initiatives focus on:

- Providing access to health and wellness programs.
- Supporting mental health awareness.
- Encouraging work-life balance through flexible working arrangements.

### **Management System and Responsibilities**

INFOTECH SERVICE FZ-LLC has implemented a robust health, safety, and well-being management system that is aligned with industry best practices and legal requirements. This system ensures that risks are continuously identified, assessed, and mitigated, thereby protecting both our workforce and the communities in which we operate.

We empower all employees and contractors to:

- Report unsafe conditions without fear of reprisal.
- Actively engage in identifying and addressing health and safety risks.
- Participate in the continuous improvement of our HSW policies and procedures.

### **Our Drivers for Success**

- Provide a safe and healthy working environment.
- Set measurable health, safety, and well-being goals.
- Hold all employees accountable for achieving world-class HSW performance.
- Regularly review and update our HSW practices to align with changing needs and regulations.
- Ensure compliance with all relevant laws, regulations, and client requirements.
- Actively involve employees in improving health, safety, and well-being practices.
- Mitigate hazards and reduce risks associated with health and safety.
- Promote flexibility in work practices to enhance employee well-being.

### **Monitoring and Continuous Improvement**

The performance of our health, safety, and well-being initiatives is regularly monitored by our leadership team. We continuously seek to improve our management system through periodic reviews, employee engagement, and external audits. Our goal is to maintain the highest standards of health, safety, and well-being across all operations.

INFOTECH SERVICE FZ-LLC remains committed to ensuring the health, safety, and well-being of our workforce and stakeholders. We understand that a proactive approach to these critical areas not only benefits our employees but also strengthens our overall business performance and reputation.