

# **INFOTECH SERVICE FZ-LLC HSSE Requirements Handbook for Subcontractors and Non-Exclusives**

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#### 1. Introduction

- About the Company:
  - INFOTECH SERVICE FZ-LLC provides compliance assessment in quality, health, safety, environment, and social responsibility.
  - With focus on trust and sustainable progress.

### 2. Cardinal Rules & Safety Fundamentals

- Cardinal Rules:
  - Critical rules that must not be violated. Failing to follow these rules can result in serious accidents or consequences, including termination.
- Safety Fundamentals:
  - Tools to help scan for hazards and execute tasks safely, equally important as cardinal rules.

#### 3. Code of Ethics

• INFOTECH SERVICE's reputation is key. Contractors must sign the **Business Partner Code of Conduct (BPCC)** before performing any services.

#### 4. Health, Safety, Security, and Well-being (HSW) Statements

- **Objective:** Zero accidents.
- Compliance and safe behavior are expected from everyone, with respect to HSSE (Health, Safety, Security, and Environment) rules.

#### 5. HSSE Hazards and Risks

- Key Risks:
  - Driving safety
  - Energy control (Lock Out/Tag Out)
  - Slip, trip, and fall protection
  - Hazardous substances, manual handling, and suspended loads
  - Confined spaces

#### **Key Safety Areas:**

## 1. Driving Safety:

• Drivers must always follow road safety rules, fasten seatbelts, and avoid distractions.

## 2. Hazardous Energy Control:

- The control of hazardous energy sources (e.g., electrical, hydraulic, mechanical) is critical for safety.
- Lock Out/Tag Out protocols must be followed.

### 3. Fall Protection:

 Working at height requires strict adherence to safety measures such as guardrails, PPE, and permits.

### 4. Manual Handling:

• Proper techniques and the use of lifting devices can prevent injuries related to manual handling tasks.

## 5. Hazardous Substances:

• Always follow the handling and storage guidelines for hazardous substances to avoid health risks.

# 6. Suspended Loads:

• Workers must avoid standing under suspended loads, and proper communication must be used during lifting operations.

# **Personal Protective Equipment (PPE):**

- PPE includes eye protection, headgear, foot protection, and hearing protection.
- All PPE should be properly maintained, inspected, and worn as required.

#### 6. Emergency Procedures:

• In case of emergency or injury, subcontractors should immediately report to their Bureau Veritas contact person.

#### 7. Acknowledgment:

• Subcontractors and non-exclusives must read, understand, and sign this handbook before performing any services for INFOTECH SERVICE FZ-LLC.

This summary gives a concise overview of the document's main points. Let me know if you need this in a downloadable format or if you would like more details in any specific sections.